

# DW<sup>®</sup> SUCCESS STORY | RETAIL

## CARIBOU COFFEE



# 300 +

company-owned stores

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# 18

states nationwide

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# 1

smartphone app

### CUSTOMER

- Premium coffee house.
- 300+ company-owned stores.
- 130+ domestic license locations.
- 18 states nationwide.
- 10 countries worldwide.

### CHALLENGE

- Provide a safe and secure environment for customers and employees.
- Need for local monitoring.
- Need for centralized corporate monitoring of all sites.

### DW<sup>®</sup> SOLUTION

- VMAX<sup>®</sup> A1™ DVRs.
- Pivot™ CMS.
- DW<sup>®</sup> mobile apps for remote monitoring.

### QUOTABLE

“Remote connectivity allows us to review live and recorded video

from each store. The Pivot™ software is a practical tool.” – Steve Bryant, Senior Manager

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## ABOUT OUR COMPANY

Founded in 1988, DW® is a leading manufacturer of complete surveillance solutions, offering stunning image quality, advanced hardware capabilities, superior video management, reliable customer support and the lowest total cost of deployment for IP megapixel, Universal HD over Coax® megapixel and legacy analog applications. With offices in Cerritos, California and Tampa, Florida, and manufacturing facilities in Seoul, Korea, DW® is committed to delivering powerful security solutions to its customers worldwide.

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